

TELEHEALTH – PROVIDING PATIENT CARE BEYOND THE OFFICE

Did You Know?

Telemedicine improves access to healthcare for patients in distant locations and allows physicians and health facilities to expand their reach.

Structured to Your Unique Needs

The COVID-19 pandemic has dramatically changed how patient care is delivered.

01 | Overview

Telemedicine is a virtual offering of health services to patients. This service allows practices to serve more of their community by saving time and resources. Physicians have the ability to provide consultations, education and meetings all through a Telehealth System. To decrease the risk of COVID-19 transmission, providers have transitioned many patient visits to telemedicine.

02 | Compliant & Convenient

The telemedicine program provides a user friendly, HIPAA compliant environment that keeps everyone safe and patient information secure. The program offers an elegant and customizable virtual “waiting room” where physician offices can easily accept, deny, and monitor those waiting for service or a meeting; keeping everyone organized and prioritized accordingly. It is a robust platform backed by a signed

business associate agreement, safeguarding patient protected health information (ePHI).

03 | Program Features

With military-grade security profile that is encrypted and heavily monitored for security, physician offices and patients can feel secure about using telemedicine. Physicians can record sessions and save for reference and future use, offering a cost-effective solution to meet demand and needs of patients. You will also gain access to:

- White Glove Support customer care program that provides guidance and support from initiation to training
- Assistance with policy, firewall and proxy compliance on all applicable systems
- Internal meeting controls for added security and customization
- Functionality across various systems and hardware

Learn More

Contact us today to learn more about telemedicine services, along with the benefits to you, and how to implement new and exciting services to your facility. Click [here](#) to visit the Matrix GPO website and fill out an enrollment form.

References

<https://matrixgpo.com/Content/preferred-portfolio-member>

<https://matrixgpo.com/Content/gpo-overview>